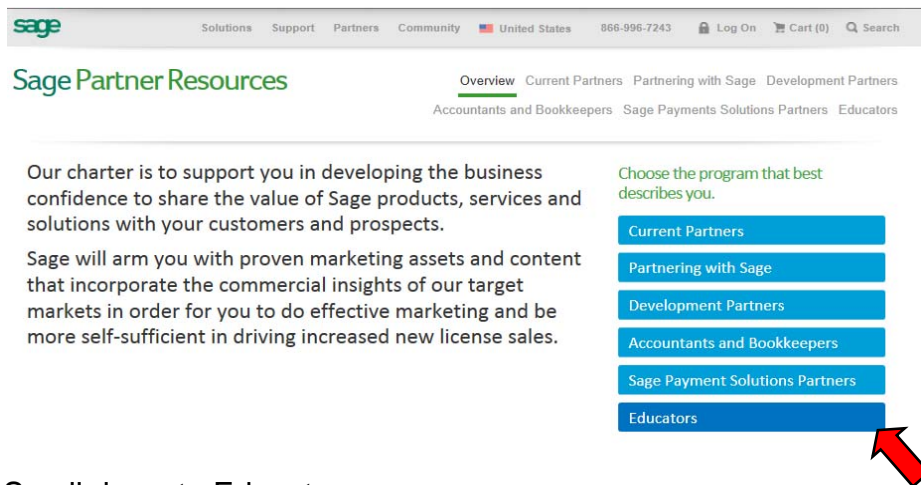# SAGE 50 CUSTOMER SUPPORT FOR FACULTY

FACULTY SHOULD ENROLL WITH SAGE AS AN EDUCATION PARTNER TO HAVE ACCESS TO TOTAL CUSTOMER SUPPORT. AFTER ENROLLMENT, FACULTY CAN HAVE THE SAGE 50 PROGRAM INSTALLED IN A COMPUTER LAB. ENROLLED FACULTY CAN ALSO CONTACT SAGE SUPPORT AT 866-747-3888, USING THEIR ACCOUNT ID.

Students cannot use the Sage Customer Support, but they can use the Knowledge Base, the User Community, and the Help feature on Sage 50's Main menu. This is described in the Instructions book on pages 2-30 through 2-31.

TO ENROLL AS AN EDUCATION PARTNER:

- With an open Internet connection go to http://na.sage.com/us/partners
- Select Educators

- Scroll down to Educators
- Select Apply for Membership

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- Complete the form for the Sage Education Partner Program.
- Select Sage 50 Accounting – US Edition.
- Agree to both terms by checking the boxes.
- Click Submit.

Sage Education Partner Program

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Contact first name*

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Course studying*

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Product needed*   -- Select one --

I certify that I will only use the resources supplied to me for educational purposes. I will not resell, distribute, or use the software or services for personal or commercial purposes.*

[Submit]

* Required

- You will receive an e-mail from Sage with a serial number and activation key.
- Go to na.sage.com/us/about-us/education

- Sage's Education Partner Program webpage will appear.
- Scroll to the section For educators.
- Select Sage 50 Accounting 2015 – Education Version
- Read and print the Download instructions, Installation instructions, and Requirements.